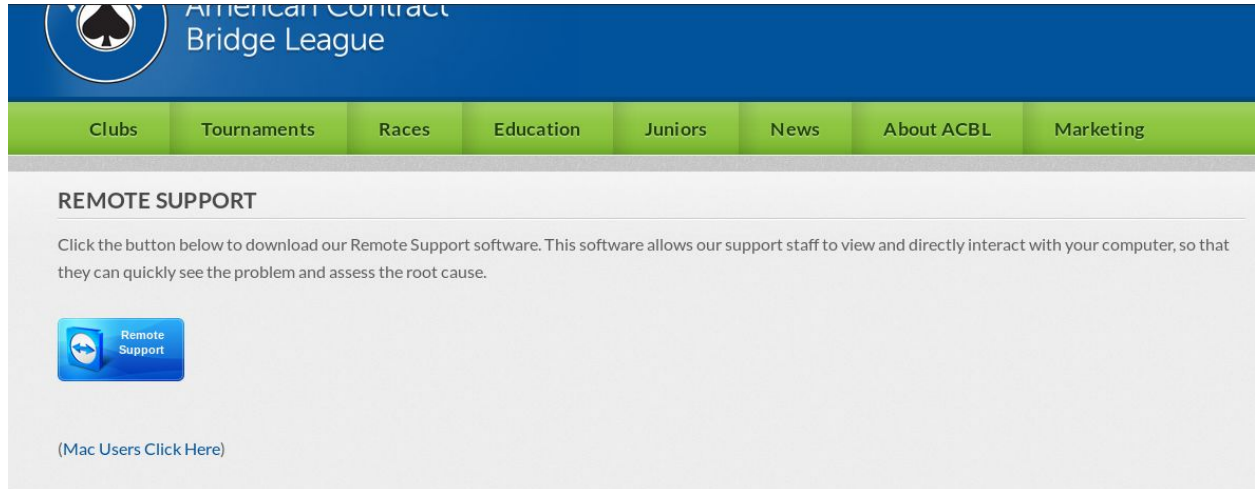


Step 1

Go to this URL:

<http://www.acbl.org/remote-support>

You should see this page:

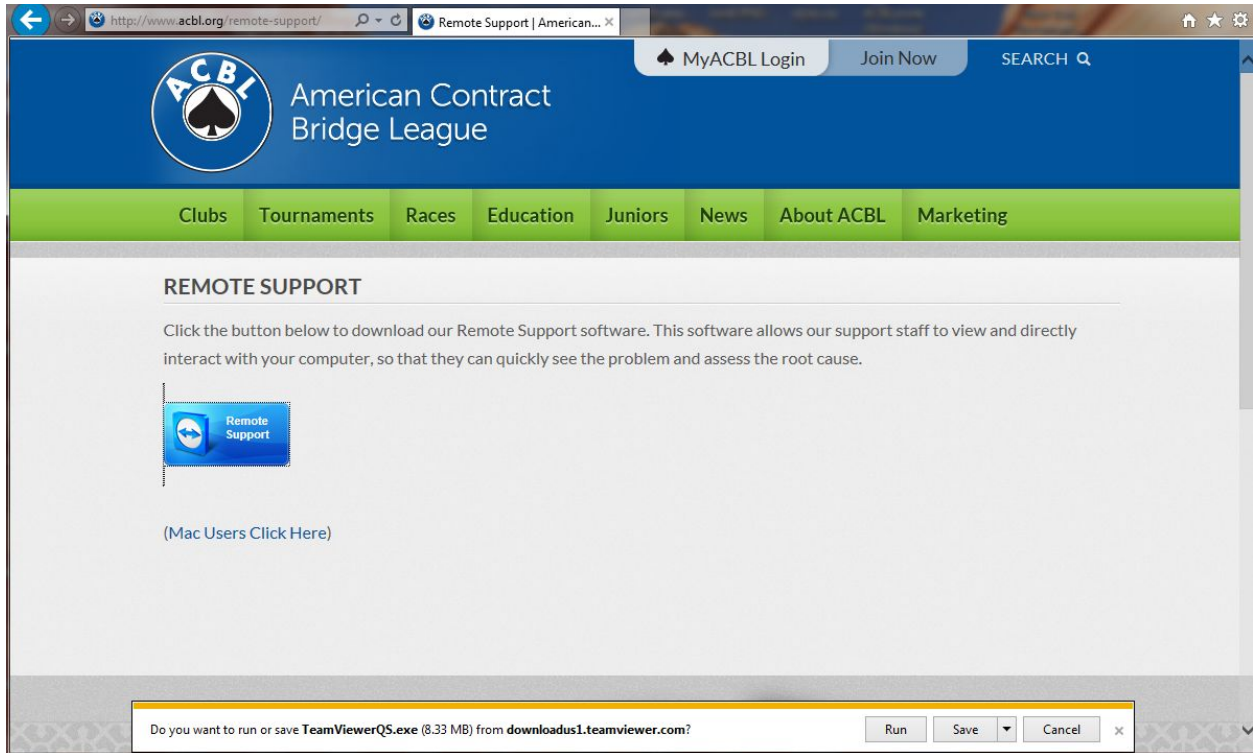


Step 2

Click the blue button that says "Remote Support" if you are on Windows. If you are on a Mac, click the link below the button that says "Mac Users Click Here."

Step 3

You will see a notice from your browser asking what you want to do with the file.
Click "Run."



The screenshot shows a web browser window displaying the ACBL (American Contract Bridge League) website. The page title is "REMOTE SUPPORT". The main content area contains a paragraph explaining the software and a blue button labeled "Remote Support". Below the button is a link for Mac users: "(Mac Users Click Here)". At the bottom of the browser window, a security warning dialog box is open, asking: "Do you want to run or save TeamViewerQS.exe (8.33 MB) from downloadus1.teamviewer.com?". The dialog box has three buttons: "Run", "Save", and "Cancel".

Step 4

Within about 30 seconds, you will see the TeamViewer QuickSupport Remote Support program window open.

Provide the ID and then Password displayed in that window to your support person.

